#### Wholesale Store Regulations www.numoco.com

#### § 1 General provisions

- 1. The wholesale store regulations, hereinafter referred to as 'the Regulations', introduce terms and conditions of use and purchase on the URL website http://www.numoco.com, hereinafter referred to as 'the Store' or 'the Wholesale Store'.
- 2. The owner of the Store is Fashion Store administered by Katarzyna Michael Donaco Sp. z o.o., Jagielnia 4B, 47-400 Racibórz, NIP 5252459775, KRS number 0000334643, hereinafter referred to as 'Administrator'.
- 3. The Wholesale Store address: Piwna 14, 47-400 Racibórz
- 4. Using the Wholesale Store website and purchasing on it requires knowledge of the Regulations, acceptance and compliance with the Regulations.
- 5. Wholesale customers may be natural persons conducting economic activity, legal persons and organisational units without legal personality unless separate legislation grants them legal capacity. Customers will be also referred to as 'Store Users'.
- 6. Making purchases on the Wholesale store website require the Store Users to have an active and working e-mail accounts.
- 7. Store Users' data are carefully protected in accordance with applicable regulations. The Administrator is to make every effort to ensure that the stored data have an adequate degree of safety.
- 8. Court of proper venue for the settlement of disputes arising from the use of services, shall be the Court competent for the Store's domicile.

## § 2 The types and scope of services

- 1. The online Wholesale Store is to sell women's clothing, mostly day and evening dresses. Recent offer is available on the website www.shop-a-fashion.pl
- 2. All products, available on the Store website, are new.

# § 3 The technical requirements

- 1. In order to use the Store website properly and uninterruptedly, the Store User shall have a utility station which meets the following minimum specifications:
  - a) Internet connection with data transfer 56.6K or faster;
  - b) Processor 600 MHz or higher performance;
  - c) RAM 256 MB;
  - d) Operating System Windows 98, Windows 2000, Windows XP, Windows Vista, Windows 7 or higher, or Mac OS X;
  - e) Enabling and accepting cookies and Java Script.
- 2. The administrator is not required to provide the aforementioned devices and / or software.
- 3. Installing the software referred to in paragraphs 1 and 2 shall be a subject to a separate license agreement between the User and the licensor.
- 4. The Store informs the Users that the services, offered by the Wholesale Store, are provided via the public Internet. Therefore, the Store warns the Users about the fact that the use of services may be associated with risks related to the third-party interference in the transmission of data sent over the Internet between the Store and the User. The Wholesale Store pays particular attention to the risks associated with the use of Users accounts by unauthorized persons, when the User shall not exercise due diligence in preserving the confidentiality of a unique user name or password, or provide this information to the third parties, or will stay logged in to the account store even though it is not used at the moment.
- 5. The Wholesale Store is not liable for damages resulting from the provision of username and password for unauthorized users.

#### § 4 Cookies

- 1. When operating the site Shop-a-Fashion.pl, system service sends the user's computer at least one cookie in order to uniquely identify a browser.
- 2. The server service automatically records information the browser sends when the User visits a website. These server logs may include information such as your web request, your IP address, a browser type and language, the date and time of your request. This information helps improve the quality of our service by identifying and storing user preferences and tracking trends, such as the ways in which our website is being searched.
- 3. The User can prevent receiving cookies and thus remain anonymous, but in case of not allowing the registration of cookies, Service Shop-a-Fashion.pl will be not able to identify the User.
- 4. In order to configure the device in the scope of consent for storing cookies and determining the saved cookies, the User can make changes to the settings of the web browser.
- 5. Service Shop-a-Fashion.pl indicates that in case of failure to make the settings for the cookies, all information will be included in the terminal equipment of the User. In this case, the Service can store the information in the terminal equipment of the User, and have access to this information.

- 6. Information about managing Cookies' files in different browsers can be found on pages dedicated to particular browsers:
  - a) Firefox: http://support.mozilla.org/pl/kb/ciasteczka
  - b) Internet Explorer: http://support.microsoft.com/kb/196955/pl
  - c) Chrome: http://support.google.com/chrome/bin/answer.py?hl=pl&answer=95647
  - d) Opera: http://help.opera.com/Linux/12.10/pl/cookies.html
  - e) Safari http://support.apple.com/kb/HT1677?viewlocale=pl\_PL&locale=pl\_PL
- 7. The service Shop-a-Fashion.pl uses the following types of cookies:
  - a) cookies that store session ID (needed to store the login information, complete the form);
  - b) Count cookies responsible for counting the number of visits to the site;
  - c) Cookie Google Analytics;
  - d) cookie settings on a browser window;
  - e) Cookies for changing the appearance of the website in high contrast.

## § 5 Purchasing policy

- 1. The information presented on the website Store, including information on the displayed objects, particularly their descriptions, technical properties and performance characteristics as well as price, is a preliminary invitation to make a purchase agreement between the User and the Store, within the meaning of Art. 71 of the Civil Code.
- 2. The unauthorized Users are obliged to register in order to make a purchase on the Store website and accept the provisions of the Regulations.
- 3. Registration takes place by means of Shop-a-Fashion.pl service and e-mail, and requires the following activities:
  - o click on the "Register" in the upper right corner of the site Shop-a-Fashion.pl
  - the User will be requested to enter a unique user name, an email address, password, and Company data: the
    User's Company name, a chairperson's name (a person in charge), a street name, a house number / apartment,
    postal code, a city name, NIP, NIP EU (for foreign companies), a phone number, an e-mail address;
  - the User will be asked to send a copy of a document concerning economic activity assigning a registration number, NIP, NIP EU, KRS, entry into the Business Activity Register - via an e-mail;
  - o after accepting the documents by the Service Shop-a-Fashion.pl the User shall gain the full account activation i.e. access to prices and placing the orders.
- 4. The Wholesale Store may refuse to register the User in the following cases:
  - a) Failure to submit documents in order to verify whether the User is a business entity;
  - b) In the case of foreign entities the lack of NIP EU.
- 5. All prices on the Store website are in Polish zloty (the User can choose other currencies: EUR current calculations are available in the "payment and shipping" paragraph and these calculations do not include VAT. VAT is added in the shopping bag (for customers in Poland only). In the case of foreign clients with NIP EU the tax rate is 0%, the tax shall be settled in the User's country the shopping bag service will add VAT, but payment shall be made exclusive of VAT.
- 6. Accounting documents may be issued in currencies: PLN and EUR.
- 7. The Wholesale Store reserves the right to verify the data of any foreign User, that declares NIP EU ownership, till the realization of the order.
- 8. The Wholesale Store's foreign Users can be entrepreneurs with NIP EU number or not.
- 9. Product images are for demonstration only. The colors of the products may differ slightly from those presented in the picture becouse the differences in the characteristics of the image displayed on different devices to announce.

# §6 Order procedures

- Orders are valid after processing the registration, account activation and logging in the Wholesale Store Shop-a-Fashion.pl. The procedure for placing an order for particular products is to add to a shopping bag a various amount of goods from the product pages. After adding all the products that a customer wants to order, the User shall click on the button that redirects to the order confirmation page. If the number of products in stock did not change when making purchases, the User will be asked to select a method of payment, delivery options, enter the address for shipment and data for Vat invoice. If the number of products in stock changed during the time of placing the order, the Customer will be notified and will be asked to change the order when necessary.
- 2. The order is considered to be accepted for realization after processing a reply message, which is confirmed by the User.
- 3. Min. order is for 50PLN.
- 4. The Wholesale Store has the right to cancel an order in the following cases:
  - a) There is a stock shortage;
  - b) The User is in arrears with payments for at least 14 days;
  - c) Violation of the Regulations;
  - d) Damage to the reputation of the Store publishing adverse opinions that are inconsistent with the factual state.
- 5. In case of stock shortage, the Wholesale Store Shop-a-Fashion.pl shall immediately contact the customer via e-mail or by phone in order to clarify the confusion. In this case, there will be a possibility to exchange the goods, that are not in stock, into the goods available in the Store's Warehouse e.g. in different size or color. The cancellation of the contract

- is valid due to a stock shortage or due to explicit request of the Customer. The full refund is given to the client when the User made payments for the unavailable products.
- 6. The price is binding, both for the User and the Store, from the moment of placing an order for particular products.
- 7. In case of non- payment of receivables within 14 days from the date of order, the contract may be cancelled by the Store. In addition, the Customer's account shall be imposed with restrictions on making further purchases, temporary suspension until the payment for the order is collected;

## §7 Payment and delivery

- 1. In the Store the accepted forms of payment are as follows:
  - a) Advance payment bank transfer into the account the opportunity to collect the goods in person from the Store's office , or delivery through the courier services;
  - b) Online payments Fast transfers
- 2. The ordered goods are sent within max. 2 working days after the date of crediting a transfer on the Store's bank account.
- 3. All domestic packages, paid into the account, are sent through DPD courier service. The delivery cost is 18 PLN in Poland, 14,63 PLN net, for packages up to 30 kg. The delivery cost is paid only once in Poland.
- 4. If you buy from EU countries, please note the following delivery costs and payment details 70 PLN net
- 5. CZECH REPUBLIC: GLS Courier (1-30 kg): 34.15 PLN net, 42 gross PLN , and for each additional 30 kg : 34.15 PLN net, 42 PLN gross
- 6. SLOVAKIA: Courier (1-20 kg): 39.02 PLN net, 48 PLN gross Courier (20-30 kg): 43.09 PLN net, 53 PLN gross
- 7. **Payments:**

For customers who pay in PLN: ING Bank account in PLN

35 1050 1344 1000 0090 9902 1322 Donaco Sp. z o.o., Jagielnia 4B, 47-400 Racibórz, Poland

Title: Order number + name of the company

For customers paying in Euros:

Bank account in EUR:

IBAN: PL 71 1050 1403 1000 0090 8001 9954

SWIFT: INGBPLPW Donaco Sp. z o.o. Jagielnia 4B 47-400 Racibórz

Poland

Title: Order number + name of the company

Information for the recipient of the transfer: the User's Company name and order number.

### **DELIVERY:**

- 1. For orders of more than 30 kg the price for each additional 30 kg is calculated at the normal rate. The costs of delivery are paid only once.
- 2. Delivery time. National delivery: within 1 2 working days (via courier service), for international delivery: within 3 5 working days (via courier service) .
- 3. VAT invoice is supplied along with the ordered units in package.

# § 8 Customer Responsibilities

- 1. The User is obliged to:
  - a) collect the ordered items;
  - b) pay for the goods purchased on the Shop-a-Fashion.pl site according to the issued invoice;
  - c) maintain the confidentiality of the contract with the Store, prices of the products offered by the Store and their conditions of supply;
  - d) Comply with the provisions of these Regulations.
- 2. The customer agrees to receive VAT invoices electronically to the given email address (during the registration process), and those attached to the package.

## §9 Complaints & returns

- 1. You can make a complaint only on goods damaged or incompatible with the order. The complaint must be made before using the product. You can't make a claim on a product that has not been washed accordance with the instructions as contained on the label.
- 2. We don't accept returns if the product is compliant with the order and undamaged. Please do reasonable shopping.
- 3. Complaints concerning the ordered Products may be submitted by mail to the address hurt@shop-a-fashion.pl, by registered letter sent to the address of the shop-a-Fashion.pl, Katarzyna Michael, Piwna 14, 47-400 Racibórz or telephone number +48600128849 during opening hours from 9 a.m. till 4 p.m. on weekdays. Reports made by phone are subject to confirmation with an e-mail or letter
- 4. Customer's complaint form should include the following information: Customer's identification, address, login name, ID of the order, the date of the transaction, subject matter and cause of the complaint, contact.
- Complaints submitted by the User will be processed within 14 days from the date of their notification. The lack of statements made in this period by the Store is considered to be recognised as claims accepted in the User's favour.
- 6. The User shall be notified of the outcome of complaints reported by the same way as it was sent to the Store, unless the customer stipulated other form of contact. Resolution of the complaint shall be also sent by email to the Customer's e-mail address.
- 7. The differences between the visualization of the product, available on the Store website, concerning customer's individual computer settings (color, aspect ratio, etc.) cannot be the basis of the complaint and return of the purchased products.
- 8. At the moment of the acceptance of the delivered goods the property rights are transferred to the Customer and all risks associated with the ownership and use, and in particular the risk of loss or damage.
- 9. The customer is obliged to inspect the goods at the time of the acceptance of the delivered goods in terms of the compliance with the order, completeness, the integrity of the packaging, and damages.
- 10. Damage in transit should be indicated in the presence of the courier in writing.
- 11. Quantitative, qualitative complaints, or other, the customers must report immediately to the Store in writing, but not later than within 14 days of the acceptance of the delivered goods under pain of leaving the complaint without resolution and the loss by the Customer of any claim in respect thereof, unless the defect becomes apparent later. In the case of hidden defects of the sold goods, the customer must report the defect to the Store as soon as it is detected, but no later than within seven days from the date of detection of a defect on pain of leaving the complaint without resolution and the loss by the Customer of any claim in respect thereof. The right of the User to report the hidden defects of the goods to the Store expires after 30 days from the date of the acceptance of the delivered goods.
- 12. Faulty Goods are accepted for complaint only in their original form, i.e. without signs of any modifications.

### §10 Copyright

- 1. All materials available on the site, in particular: text, images, graphics, music, software is protected by property right and copyright.
- 2. By using any of the services offered by the service and / or visiting www.shop-a-Fashion.pl the User does not acquire any property rights and copyright to any content / material on the site www.shop-a-Fashion.pl.
- 3. Photos received by the customer along with the order via an e-mail, can be only used for the purpose of sale of goods purchased on the Shop-a-Fashion.pl. website.
- 4. If the Administrator becomes aware of any violation of the abovementioned rights, which are referred to in this paragraph, the Administrator shall assert the rights of protection of the legitimate interests in Court.

### §11 Responsibility

#### 1. The Wholesale Store:

- a) shall not be liable for the temporary lack of functionality of the service in the form of interruption or disturbance caused by factors beyond the control of the Administrator site,
- b) shall not be liable for loss of the User benefits arising from the lack of functionality of the service time (breaks) that are caused by the factors beyond the control and competences of the Administrator. Additionally, the Wholesale Store shall not be liable for the interruption due to hardware or software maintenance and improvements to the functionality of the service,
- c) shall not be liable for the fact when a third party comes into possession of the authorized User's name and password registered on the site, and the guilt of such an action is not on the Administrator's side but on the User's side (e.g. shared login details with third parties),
- d) shall not be liable for damages caused by acts or omissions of Users due to the use of the Site in a manner inconsistent with the law and these Regulations, and for giving false information when filling out the registration form,
- e) shall not be liable for damages resulting from the acts of Providence,
- f) shall not be liable for any damages resulting from the Administrator's operations taken in relation to the User, and these

- actions were taken by the Administrator of the service in connection with any breach of the law or these Regulations, g) shall not be liable for damages resulting from giving false information during the User's registration .
- 2. Any Wholesale Store liability shall be for failure or improper performance of the contract and is limited to the price agreed by the parties on defective goods, non-delivered or delivered at a later date.

## §12 Final provisions

- 1. The Site Owner reserves the right to change the provisions of these Regulations.
- 2. If there are changes made to the Regulations, the Store shall inform the Users about the changes, the date on which they come into force by means of the publication of the consolidated text of the Regulations on the www.shop-a-Fashion.pl and send a single text of the Regulations, information about the changes and the date of their implementation, to the Users via an email.Orders placed prior to the entry into force of the amendments to the Regulations shall be subjected to the previously existing Regulations. The User shall accept changes made to the Regulations after the date of their entry into force. In the case of non-acceptance of the amendments to the new Regulations, the User may resign from using the Store site and make request to close the User's account.
- 3. In case of amendments or nullification, as a result of a legally binding Court decision, any of the provisions of these Regulations, the remaining provisions shall remain in force and binding on the parties.
- 4. Users agree to transfer all rights and obligations arising from these Regulations to Katarzyna Michael whereupon the transfer of rights and duties shall take place at Katarzyna Michael.
- 5. A Party which has made an assignment is required to immediately inform the other party of this fact in writing and indicate the date of the transfer, the legal successor and the scope of the made assignment.
- 6. The Administrator of the Shop-a-Fashion.pl reserves the possibility of a breakdown in the web store due to maintenance, reconstruction or modernization of the Store. Customers of the Store Shop-a-Fashion.pl will be informed of planned interruptions in the work of the site with one day advance notice by sending a message to the indicated during registration email address. Moreover, in the case of the online Store downtime, the message shall be posted on the store www.shop-a-Fashion.pl, indicating the estimated time of constraints on the availability of the site. The Store shall endeavor to downtime to occur as infrequently as possible, and to make them more endurable for customers.